



RISK ASSESSMENT FORM

The purpose of this document is to enable schools/groups to use the information provided for the development of visit risk assessments.

ABOUT LEGOLAND® DUBAI

LEGOLAND® Dubai and LEGOLAND® Water Park are the ultimate destination in the Middle East for families with children from 2-12. LEGOLAND Dubai and LEGOLAND Water Park are hands-on experiences allowing families to take part in LEGO® themed adventures through interactive rides, water slides, models and building experiences.

LEGAL REQUIREMENTS & ATTRACTION INFORMATION

Public Liability: LEGOLAND Dubai is covered by Public Liability Insurance and the policy is with Marsh.

Rides Maintenance: LEGOLAND Dubai attractions are designed and maintained to EN 13814 Fairground and amusement park machinery and structures – Safety.
LEGOLAND Water Park attractions are designed and maintained to ASTM F2376.

Food Safety & Hygiene: All food outlets operate in accordance with the Dubai Municipality Food Code. Outlets are regularly inspected by independent auditors.

Staff Identification: All staff wear uniform and are easily identifiable.

Security: The attraction has a dedicated Security team who are able to deal with security issues on site. The team is also trained to deal with any emergency incidents that may arise.

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Vehicle Traffic: The Park is closed to vehicular traffic movement whilst open to the public. There is no requirement for children to cross any busy public roads however; care should be taken when moving through the car park to the Admissions area.

Weather Protection/Sun Safety: There are many shaded areas within the Park and air conditioned buildings. Please remember to dress appropriately to protect against sun exposure and apply a sun lotion with an appropriate SPF. Drink plenty of water to remain hydrated. In the event of extreme weather conditions that may affect the safe operation of our rides and attractions then the decision may be taken to close them for a period of time.

Fire Precautions: Buildings are designed and constructed to the highest standards of safety. Where required, all are provided with fire detection, fire alarms, fire suppression and emergency evacuation signage.

Water: Some rides in the theme park do expose children to water by riding in boats or pods. All water used within the park is either fresh from pipes or treated by chlorination. Water quality is regularly monitored to ensure standards maintained.

Within the Water Park there are teams of lifeguards on duty at all times to monitor the water and the safety of people using the area. Groups and Schools must provide adequate supervision for children, particularly for those that cannot swim. Life jackets will be available for use within the Water Park.

Slips, trips and falls: The following should be noted:

- Wet flooring
- Steps and stairs
- Care must be taken when boarding and disembarking rides

Strobe lighting: The Dragon Coaster has a small amount of strobe lighting.

Enclosed spaces: Some of the rides and attractions can be quite small in area and to some individuals these might feel contained. However, no area can be defined as a confined space.

Rides & Slides: All rides & slides are inspected on a daily basis by our team of technicians and undergo annual inspection and certification by an independent inspection body. They are operated in-line with manufacturers' recommendations by highly trained staff. Each ride & slide has safety instructions which are detailed at the entrance, these must be obeyed at all times. Height restrictions are in place and will be enforced by staff but you should familiarise yourself with restrictions before entering a queue line.

Play equipment: There are a number of unsupervised play areas in the Park, all equipment conforms to the current European standards but supervision is required.



ATTRACTION ARRANGEMENTS

Arrival: The drop off/pick up point is situated at the main entrance to Dubai Parks & Resorts. Maps are available on admission and at Guest Services.

First Aid: There are separate First Aid facility's for the theme park and waterpark which are manned by qualified staff who will be on hand to help. Should you need any assistance, please make contact with any member of staff.

Emergency Planning: LEGOLAND has a contingency plan in the event of an emergency and work closely with local emergency services. In the event of an emergency situation you will be guided where to go by members of the LEGOLAND team.

Fire Safety: In the event of an emergency please follow instructions from members of the LEGOLAND team who will be able to initiate well-rehearsed evacuation procedures.

Lost Children: Lost Child wristbands are available from Guest Services on entrance. If a child is lost, they should make contact with any member of staff who will take them to Guest Services as a reuniting point.

Misbehaviour: The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all of our guests. Staff will instruct children to behave where necessary. Please also note that children under the age of 13 must be accompanied by an adult at all times.

Lockers: Lockers are available onsite on a first come first served basis and are located near to the entrance of both LEGOLAND Dubai and LEGOLAND Water Park.

Eating Facilities: There are many food and drink establishments within the attraction serving a variety of hot and cold refreshments.

Welfare Facilities: There are washrooms within every area of the park, each with a wheelchair accessible toilet.

COVID-19: LEGOLAND Dubai and LEGOLAND Water Park have implemented a number of controls in line with Dubai Municipality requirements to protect guests and staff against COVID-19. These include reduced capacities in both parks to allow social distancing and enhanced cleaning regimes. Hand sanitizers are available throughout both parks for guests to use.