

JOB DESCRIPTION

Position Title	:	Manager - Rides Maintenance
Department	:	Maintenance
Grade	:	5
Contract Type	:	LIMITED

Scope of work (JOB PURPOSE)

- Senior Supervisor - Rides Maintenance position exists to ensure that the park runs efficiently, safely and results in the best possible guest experience.
- Senior Supervisor - Rides Maintenance is expected to move the team forward and reach all goals set, individually, departmentally and contribute towards the global objectives. He is responsible for setting standards and leading by example.
- Senior Supervisor - Rides Maintenance must be 100% committed to his core accountabilities to succeed in this position and must be always professional and be pro-active wherever possible.
- The position requires good written and oral communication skills and must have diverse engineering experience.
- Senior Supervisor - Rides Maintenance must understand technical issues and be able to solve any problems that arise. He must be confident in decision making in terms of Safety issues, budget, staffing, Ride efficiency, modifications, and all associated engineering issues.

Main Responsibilities

- Senior Supervisor - Rides Maintenance is responsible for ensuring that the park operates in a safe manner in relation to guests, employees, and contractors. He will work closely with the Ride Inspectors and other third parties to ensure all ride modifications, PPM schedules, Containment issues, design reviews, initial test certificates and EN13814/EIAC documentation and remedial works are in place and meet all industry legislation requirements. The position will also ensure that all systems are in place to maintain the park safety, remove potential hazards and ensure all statutory work are carried out and documents are in place.

- Senior Supervisor - Rides Maintenance is responsible for the department's budget control and must continually make decisions in this area. He will make decisions based on reliability, LEGOLAND standards, guest satisfaction, cost effectiveness and safety.
- Senior Supervisor - Rides Maintenance will oversee all the department's expenditure and will constantly liaise with manufacturers, suppliers, and contractors to ensure value for money.
- Senior Supervisor - Rides Maintenance is the main link in the department's communication process and attends regular meetings with other departments. He is responsible for setting the department's goals and the monitoring and guidance of their progress.
- Senior Supervisor - Rides Maintenance provides leadership, direction, and support for his team. He will carry out all departments PDP reviews and monitors all staff and recognize staff strengths and weaknesses and ensure these are rewarded or improved as necessary. He is expected to maintain good team morale and be open and honest with their staff.
- Senior Supervisor - Rides Maintenance will assist in design of projects, planned maintenance tasks and technical support to all their team. He is responsible for taking the departments/park's decision in all ride safety related decision making.
- Senior Supervisor - Rides Maintenance manages departmental projects and is responsible for design input, approval process, progress, and completion of project to the required standard.
- Senior Supervisor - Rides Maintenance ensures that the department meets the demands of other departments in terms of safety, efficiency, and company goals. This is achieved by having a proactive approach and systems in place including department efficiency goals such as ride utilization, Ride downtime etc.
- To manage unplanned maintenance, planned preventative maintenance, ride start up procedures and safety checks.
- To assist with the auditing of the department to ensure that planned preventative maintenance and safety checks are carried out as per the recommendations of the ride manufacturer and in accordance with EN 13814 and EIAC requirements.
- To ensure the team attends ride breakdowns in a timely manner and to ensure that work is completed safely and efficiently.
- To assist the department's managerial team as and when required.
- To liaise with external bodies to ensure compliance with EN13814scheme/ EIAC and all other third parties.
- To ensure that the team is completing PPM documentation in a timely manner in line with department procedures.
- To produce risk assessments as appropriate and as necessary.
- To ensure engineering department audits are carried out as per company procedures.
- To develop an annual strip down/ servicing program to obtain Non-Objection Certificate (NOC) prior to each ride going into operation and to hand over of rides to the operation as per the agreed deadlines.
- To allocate PPM work tasks during both the operational season and the annual strip down period. To ensure that these are completed in a professional & competent manner and at the agreed time and dates.
- To assist with the administration of weekly and monthly work rosters for department members, to ensure correct levels are maintained against operational demand.
- To have input in devising and implementing strategies for the efficient operation and management of the engineering team to fault find and administer route cause remedial work.

Disclaimer: Job descriptions are not exhaustive and the job holder may be required to undertake duties which are in line with but not limited to the above responsibilities

- To represent the engineering department at internal park.
- To communicate relevant information between shift change.

Health & Safety

Managers/Supervisors are responsible for all aspects of Health, Safety & Security within their department, in line with the Group Policy (HS001). They must ensure that risk assessments have been carried out, that safe working procedures are in place for all work activities and that all employees under their management are aware of the Group Health, Safety and Security Policy and their obligations under it. They must ensure that safe working practices are monitored, and that risk assessments and procedures are reviewed regularly. Where incidents do occur, they must ensure that they are investigated appropriately and that where necessary, corrective action is taken to ensure that such incidents are not repeated.

Qualifications, Experience, & Skills

Required Qualifications and Experience:

- Qualified to at least C&G level 3, or approved equivalent, in either mechanical or electrical engineering supplemented by at least 5 years' experience of working in ideally a theme park environment, or other comparable heavy engineering/industrial operation at a supervisory or management level.

Job-Specific Skills:

- Ideally a Full working knowledge of the HSG 175, EN 13814 and EIAC requirements.
- A full working knowledge of appropriate engineering related statutory requirements e.g. certification and safe use of lifting equipment, C.O.S.H.H., safe use and written schemes of pressure vessels, general responsibilities for the maintenance of a Safe Working Environment under the Health & Safety at Work Act etc.
- Ability to read blueprints and control drawings.

Job Dimensions

Immediate Superior

Director - Maintenance

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Immediate Subordinates

- Rides Maintenance (Supervisors & Technicians)
- Model Shop (Supervisor, Team Leader & Team Builder)
- Audio Visual (Supervisor & Technician)

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