



JOB DESCRIPTION

Position Title	:	Technician I - Entertainment AV
Department	:	Technical Services
Grade	:	7
Contract Type	:	Permanent

Scope of work (JOB PURPOSE)

Reporting to the Assistant Manager – Audio Visual you are to assist the Shifts that operate within the Maintenance department. You are responsible to maintain overall Audio, Video, Lighting and shows, inspection of all AV components, associated equipment, via the application of a planned preventative maintenance approach with the aim of maximizing the system and equipment's availability in operation.

Main Responsibilities

- As part of a shift team to work as an operational engineer carrying out, planned preventative maintenance, unplanned maintenance and Oversee overall Audio, Video, and Lighting shows are working properly as per design in all Rides and Attractions and working closely with IT.
- To attend AV breakdowns in a timely manner and to ensure that work is completed safely, efficiently and in line with departmental procedures (SSOW).
- To carry a radio to enable communication between colleagues and customer department representatives as appropriate.
- To assist the department's managerial team and charge hands as and when required in order to fulfil the department's KPI's, objectives and function.
- To ensure written documentation relating to pre-opening checks and maintenance works are accurate to reflect changes in procedure. To ensure that you complete PPM documentation in a timely manner in line with department procedures.
- During the low season period you will carry out Annual Maintenance programme in order to facilitate PPM and a thorough annual inspection of all Audio, Video, Lighting and show equipment's
- To have an active role in the development of the Annual Maintenance programme
- To undertake additional responsibility as directed by the department management team following appropriate instruction/training.
- To maintain and keep in good condition the tool's provided to enable professional and competent completion of maintenance tasks.
- To develop professional and considerate relationships with both internal customer departments and external suppliers and consultants.

Health & Safety

To take reasonable care for the health and safety of himself and of other persons who may be affected through your work activities.

***Disclaimer:** Job descriptions are not exhaustive and the job holder may be required to undertake duties which are in line with but not limited to the above responsibilities*



To cooperate with and support the LEGOLAND Dubai Management to allow the business to fulfill its legal responsibilities through:

- Following reasonable instruction related to health & safety.
- Reporting dangerous situations or deficiencies in health & safety arrangements.
- To only use work equipment in accordance with training.
- To not interfere or misuse anything provided for the purposes for health & safety.

Qualifications, Experience, & Skills

Required Qualifications:

- Qualified to at least C&G level 3, or approved equivalent, in Audio Visual Field, supplemented by at least 3 years' experience of working in ideally a theme park environment, or other comparable heavy engineering works.
- Working knowledge of the EN 13814 and DAC requirements.
- Strong working knowledge of audio-visual control systems (AMX/Crestron/Extron/DMX, etc.) changes and troubleshooting. Proficiency with test and calibration equipment. Problem solving and trouble shooting skills. Ability to work well under pressure and deadlines.

Job-Specific Skills:

Responsible for maintaining AV technical services, including events, audio-visual equipment, and relevant facility operations.

- Check System's park wide settings and schedules if accurate based on show timings.
- Answer emails in line with other department's queries and demands.
- To ensure that you complete PPM documentation in a timely manner in line with department procedures.
- To produce risk assessments as appropriate and as necessary.
- To ensure engineering department audits are carried out as per company procedures.
- To perform PPM work tasks during both the operational season and the annual maintenance period. To ensure that these are completed in a professional & competent manner and to the agreed time and dates.
- To communicate relevant information between shift change.

To apply, please send your cover letter and CV to rovylyn.escueta@legoland.ae