



### General Information

LEGOLAND® New York Resort is committed to providing a welcoming, inclusive, and accessible experience for all Guests. Please use this guide in addition to the Park Map to ensure your safety and enjoyment.

For any questions/additional inquiries, contact: Guest Experience Center at LLNY.Experience@LEGOLAND.com | 866-249-0908

### Wheelchair / Mobility Devices Accessibility

Most attractions are accessible through the entrance for manual wheelchairs and other mobility devices. Please see the chart for specific instructions for each attraction.

Please see the Park Map for areas indicated with the "Steep Hill" identifier.

### Strollers as Wheelchairs

Strollers used in lieu of a wheelchair are permitted in all venues. Guests with disabilities – including those with a cognitive disability – who need to remain in a stroller should visit Guest Experience Center in order to obtain the appropriate identifying tag for the stroller. The tag will be placed on the stroller to show it can be used as a wheelchair at the Resort.

### Service Animals

Service animals, defined by the ADA Standards as dogs and miniature horses, are welcome in most locations throughout the Park, including all retail, restaurants and entertainment locations, and can accompany a Guest via the standard queue up to the loading point. However, due to safety restrictions, service animals are not allowed to accompany a Guest on a ride. See chart for details. Service animals must be on a leash at all times. Any show of hostile behavior towards other Guests or Model Citizens is unacceptable. Service animals may not be handled by or left with other Guests or Model Citizens. Please see the Park Map for the Service Animal Relief Locations. Guests are expected to pick-up after their service animals.

### Shows

Certain shows feature loud music, sound effects, lasers, smoke, water effects, strobe lighting effects, and/or airborne theatrical effects. Please see LEGOLAND® New York Resort mobile app for details. Indoor show venues have reserved seating for Guests utilizing a wheelchair. Please speak with an Attractions Host for assistance. For any additional accommodation

### Additional Services

- LEGOLAND® New York Resort offers a variety of services to help Guests with physical and cognitive disabilities to maximize their Resort experience:
- Strollers and Wheelchair Rental
- Family Areas & Adult Changing Tables - First Aid in LEGO® City, First Aid in Brick Street, and the Family Care Center Companion Restroomss or questions, please visit Guest Experience Center.

### General Attraction Safety

Before enjoying each ride, please read the safety instructions at the ride entrance, on the Rules & Regulations sign. Each sign displays instructions for the safety of riders. For any additional questions, please see the ride attendant.

### Rider Responsibility

Do not ride if your health could be at risk or you could aggravate a pre-existing condition. Review the ride for potential risk before riding. All riders must act responsibly, for their safety and the safety of others. Please refer to the Rules and Regulations sign posted at each ride and attraction.

### Transferring To/From Rides

Most rides require Guests to transfer from a mobility device into a ride vehicle by themselves or with assistance from their party. Please see the chart for specific instructions for each attraction. If a Guest requires assistance to transfer from a mobility device, that assisting Guest must accompany the rider for all attractions except Driving School and Junior Driving School.

### Riding Attractions Properly

Each Guest on a ride is responsible for riding properly for their own safety. Please follow the instructions posted and provided by the ride attendants. Guests who are demonstrating an unwillingness to ride, such as fidgeting or crying, must become calm and acknowledge they wish to continue to the ride attendant before the ride will start. Most rides require that Guests can sit upright unassisted. This is to ensure a safe riding position for all Guests.

### Closures And Evacuations

In the event of ride downtime, riders must stay calm, remain seated and secured by their restraint, and follow instructions given by the ride attendants. Guests may be required to navigate stairs, narrow walkways, or ladders.

### Additional Information

**Supervising Companion:** A Guest 14 years of age or older, who understands rider instructions, can assist other Guests complying with rider instructions, and meets all ridership requirements to ride by themselves.

**Supervising Adult:** A Guest 18 years of age or older, who understands rider instructions, can assist other Guests complying with rider instructions, and meets all ridership requirements to ride by themselves.

Guests must be able to fit properly inside the ride vehicle and be secured by the restraint(s).

Guests with prosthetic devices and residual limbs must speak with a ride attendant prior to riding an attraction. Prosthetic devices must be secured or removed.

### Assisted Access Pass

Guests who are unable to access the ride through the standard queue can request an Assisted Access Pass at Guest Experience Center. The Assisted Access Pass is designed to provide an alternate option to access our rides for Guests with physical and cognitive disabilities. Guest Experience Center will provide instructions and details of the pass.



Merlin's Magic Wand delivers magical experiences to children who need them most. Serving as the official foundation of Merlin Entertainments in the United States, we administer three magical programs: Magical Days Out, Magic on Tour, and Merlin's Magical Spaces.

Attraction Name	ACCESS:			GENERAL RIDE RESTRICTIONS:					RECOMMENDED NOT TO RIDE IF:					ALLOWED:		
	Location	Transfer	Wheelchair	Min Height	Max Height	Min Age	Max Age	Age	Heart	Pregnant	Strobe	Complex Evac	Oxygen	Service Animal		
Minifigure Skyflyer	9	Entrance				14 yrs			✓	✓	✓		✓	✓	✓	
Brick Party	10	Exit		<44" & 5 yrs	>44" & 5 yrs				✓	✓	✓		✓			
Build + Test	13	Entrance											✓	✓	✓	
DJ's Dizzy Disco Spin	14	Exit	✓	<42"	>42"				✓	✓	✓		✓			
Master Model Builder	15	Entrance											✓	✓	✓	
LEGO® DUPLO® Express	16	Exit	✓	<34"	>34"								✓			
LEGO® Factory Adventure Ride	20	Gift Shop		<52"	>52"						✓	✓	✓			
Jay's Gravity Force Trainer	25	Exit	✓	42" & 4 yrs	<52" & 8 yrs	>52" & 8 yrs			✓	✓	✓		✓			
LEGO® NINJAGO® The Ride	29	R&R Entrance	✓	<52"	>52"						✓	✓	✓			
Ninja Training Camp	30	Entrance											✓	✓	✓	
LEGOLAND® Theater	32	Entrance											✓	✓	✓	
Nature Way/Sensory Garden	33	Entrance											✓	✓	✓	
LEGO® DUPLO® PEPPA PIG Playground	34	Entrance											✓	✓	✓	
Merlin's Flying Machines	36	Exit	✓	36"	<48"	>48"			✓	✓	✓					
Dragon's Apprentice	37	Exit	✓	36"	<42"	>42"			✓	No Leg Casts	✓	✓	✓			
The Dragon	40	Entrance	✓	42" & 4 yrs	48" & 6 yrs	76"			✓	No Casts	✓	✓	✓			
Tower Climb Tournament	42	Entrance	✓	38" & 3 yrs	<52" & 8 yrs	>52" & 8 yrs			✓	✓	✓		✓			
Builder's Guild	43	Entrance											✓	✓	✓	
City Stage	46															
Junior Driving School	50	Accessibility Entrance	✓	3 - 5 yrs				3 - 5 yrs								
Driving School	51	Accessibility Entrance	✓	6 - 13 yrs				6 - 13 yrs								
The Wharf	54	Entrance											✓	✓	✓	
Coast Guard Academy	56	Entrance	✓	34"	<52"	>52"							✓			
Ocean Explorer	58	Accessibility Entrance/Exit			42"	48"			✓	✓	✓		✓			
Palace 4D Cinema	59	Entrance											✓	✓	✓	
Fire Academy	63	Entrance	✓	34"	<44"	>44"							✓			
Water Playground	67	Entrance	✓	36" - 40"						✓						
Minifigure Skyflyer	73	Entrance				14 yrs			✓	✓	✓		✓	✓	✓	
Anchors Away!	74	Exit	✓	36"	<42"	>42"			✓	✓	✓		✓			
Splash Battle	78	Exit				>52"			✓	✓		✓	✓	✓	✓	
Shiver Me Bricks	79	Entrance											✓	✓	✓	
Rogue Riders	82	Entrance	✓	42" & 4 yrs	<52" & 8 yrs	>52" & 8 yrs			✓	No Casts	✓		✓			

Ride restrictions are developed based on the ride manufacturer instructions.

### WHEELCHAIR/ECV TRANSFER REQUIRED

- Rogue Riders, Minifigure Skyflyer: There is a chair lift from the queue to the ride station for Rogue Riders
- Ninja Training Camp, The Wharf, Shiver Me Bricks: Complete access and enjoyment of attraction requires transferring to play structures
- Brick Party, LEGO® Factory Adventure Ride, Splash Battle: ECVs are not permitted; manual wheelchair

### OXYGEN

- Ambulatory Oxygen Device: Are carried and weigh less than 10 lbs
- Portable Oxygen Tanks: Are carried or moved and weigh more than 10 lbs
- LEGO® Factory Adventure Ride: Portable Oxygen Tank allowed on the accessible ride vehicle

### SUPERVISING ADULT

- Fire Academy: Guests under 44" must ride with a Supervising Adult 18 years of age and older

### COMPLEX EVACUATION PROCEDURES

- LEGO® Factory Adventure Ride, LEGO® NINJAGO® The Ride, Dragon's Apprentice, The Dragon, Minifigure Skyflyer, Splash Battle: This ride has a complex evacuation procedure that is physically demanding. Please review with the Ride Attendant and assess the ride for potential risks before riding.

### KEY

- Park Map Location
- ♿ Wheelchair Access Location
- ♿ Transfer Required
- 👤 Minimum Height & Age
- 👤 Must Ride with Supervising Companion
- 👤 Unaccompanied Height & Minimum Age
- 👤 Maximum Height
- 👤 AGE Age Restrictions
- 👤 Heart Trouble
- 👤 Back, Neck, Bone Injury is Present
- 👤 Pregnant
- 👤 Affected by Strobe Lighting
- 👤 Complex Evacuation Procedures
- 👤 Ambulatory Oxygen Devices
- 👤 Portable Oxygen Tank
- 👤 Service Animal Permitted on the Attraction